

Business-critical Data Secure

Edenred Vouches for Hytera and Sysoco for Communications

User
Edenred, France

Market segment
Business Service

Project time
2017

Products
Hytera Smartdispatch System
PD60X Portable Radio
PD68X Portable Radio



Introduction >>

Edenred is a French organisation that provides transactional solutions for businesses, employees and shopkeepers. With 43 million users, 750,000 businesses and 1.4m shopkeepers, Edenred has become a global leader.

Its luncheon voucher scheme, launched in 1962, is one way Edenred helps businesses optimise spend, while helping improve employees' spending power.

The business was using analogue communications methods within their factory in Malakoff, just outside Paris. This implies that there was no encryption, no protection of communications. Edenred contacted authorised Hytera dealer, Sysoco, who recommended Hytera's SmartDispatch solution.

The Solution >>

SmartDispatch offers high levels of security and confidentiality. The application works with a digital mobile radio (DMR) network, and is an efficient solution for managing and optimisation communications between all employees.

SmartDispatch is made up of a range of software components which come together, entirely bespoke to the organisation depending on the number of radio users, the topology of the location and the coverage required. It allows:

- Management of all voice calls (private, general, group)
- Geo-location



Hytera Smartdispatch System

PD60X PD68X





- Simplified management of terminals
- (Hytera PD60X and PD68X used on-site)
- Voice recording
- Encrypted text messaging
- Real-time reporting
- Remote surveillance & alarms

Results >>

Edenred have already witnessed much improved coverage and audio quality across the business, and are taking advantage of the advanced functionality available with SmartDispatch such as Lone Worker, GPS, text messaging, data, etc.

What's more, the system is entirely encrypted, ensuring that business-critical data remains secure at all times.

Voice from Customer >>

"Hytera is known for its quality, and with Sysoco, form a very strong partnership. Hytera's wide range of two-way radios and systems is supplemented by an extremely proactive sales team. The next generation of two-way radios is in very capable hands with Hytera."

—— Pierre Letta, Director of Marketing at Sysoco



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