

Hytera radios ensure successful Indonesian Masters 2018 tournament

User
Indonesian Masters

Market segment
Mega Event

Project time
2018

Products
DMR RD988 base stations
DMR MD788 mobile radio
PD408
PD418



Introduction >>

Major sporting events require a lot of organisation behind the scenes to ensure everything runs smoothly and the BNI Indonesian Masters golf tournament is no exception. The flagship event has relied on Hytera DMR radio technology for the last two years to provide a reliable communications solution.

Background >>

For seven years in a row the BNI Indonesian Masters has been the largest and most prestigious professional golf tournament in Indonesia. It is now the flagship tournament in the Asian Tour, the third largest professional golf tour in the world, and the only International Federation of PGA Tours recognised pan-Asian professional golf tour in Asia.

The Asian Tour's season-ending Indonesian Masters was held from 13-16 December 2018 at the Royale Jakarta Golf Club in East Jakarta. The previous year's tournament took place between 14-17 December 2017 in the same location. The event attracted international professional golfers from over 30 countries.

The challenge >>

Located just 15 minutes from central Jakarta, the Royale Jakarta Golf Club comprises a 27-hole golf course with three sets of nine holes. The facilities included locker rooms, sauna, spa massage area, founders lounge, VIP rooms, Royale Resto, pro shop, function room, board room, a 300 meter practice range with 24 lanes, a short game area and a gallery of shops.

The communications solution needed to provide good coverage across the whole golf course and within the facility buildings and other areas. A wide range of personnel and officials had to have radios to provide clear voice communications and data messaging services including scorers, referees, course operations staff, security guards, beverages and catering staff, and a number of volunteers to help run the event.





The solution ➡➡

Hytera, the official radio communication supplier, worked with its partner Rakomindo to provide a solution that delivered smooth and efficient radio communications throughout the tournament across the whole site. Hytera supplied a Digital Mobile Radio (DMR) solution, which not only provides double the number of channels compared with traditional analogue systems, but also provides better noise cancellation technology and preserves voice quality over a greater range.

Hytera's DMR solution comprised: two DMR RD988 base stations with antennas - one for the scoring team and one for the tournament office; one DMR MD788 mobile radio; 100 hand portable radios (a mix of PD408 and PD418 radios); 150 batteries; 80 chargers in a variety of combinations; and 50 headsets. With the exception of the headsets the same equipment was supplied for the 2017 Indonesian Masters.

The result ➡➡

The tournament staff found the Hytera DMR radios easy and intuitive to use, as they could just pick up a radio and operate it with minimal training. The DMR solution was able to handle the number of different talk groups required and was easily able to meet the huge traffic demands required to keep such a big sporting event running smoothly.

The stylish and robust Hytera radios comply with military standards for shock and drop resistance and they are IP54 certified against dust and water ingress. This minimised any radio breakdowns and damages.

Having reliable radio communications improved teamwork efficiency and the ability to communicate seamlessly throughout the tournament. This ensured the organisers and golf course staff could provide a better service, thereby enabling the players to concentrate on their performance on the golf course and enjoy a trouble free visit.

Thailand's Poom Saksansin won the PGA Indonesian Masters 2018 and the UK's Justin Rose won the trophy in 2017.

Hytera continues to leverage its knowledge of providing reliable communications in complex environments to serve local communities and markets with its industry-leading PMR technologies and expertise to make sporting events a success.

Voice from Customers ➡➡

"The seventh edition of the Indonesian Masters has been an outstanding success, thanks to the support of Hytera and its partner Rakomindo. We have witnessed their professionalism during the week through its project delivery, on-site maintenance and technical service. I am looking forward to next cooperation with Hytera in the future."

—Merry Kwan, marketing director of OB Golf, the organiser of the tournament (2017)

"Thanks to the support of Hytera and its partner Rakomindo, we have witnessed the success of the eighth edition of the prestigious BNI Indonesian Masters. It's the second time we have worked with Hytera, which continues to help us communicate effectively in a discrete way."

—Merry Kwan, marketing director of OB Golf, the organiser of the tournament (2018)



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